TRAUMA AWARE AND HEALING INFORMED CARE INFORMATION SHEET

At [INSERT NAME/SITE] we are committed to providing trauma aware and healing informed care to our residents and we expect any contractors or other official visitors to observe these requirements:

* Remember that this is our residents’ home
* If you are required to enter a resident’s room, please:
	+ Knock
	+ In a warm and friendly way, introduce yourself and where you are from
	+ Always call residents by their names
	+ Explain what you are there to do, approximately how long it will take and ask permission to be in their room
	+ If you have to leave the room but will be required to return, explain what is happening and when you will be back
	+ As you leave the room, thank them and ask if they would prefer the door to be open or closed

We thank you for playing your part in providing excellent care to our residents.